

TransUnion Universal Order Connect Chosen as Enhanced Serviceability and Order Processing Automation Solution for Brightspeed Wholesale Customers

TransUnion is proud to announce that Brightspeed, the nation's fifth largest incumbent local exchange carrier (ILEC) focused on empowering more homes and businesses with ultrafast, reliable internet, plans to implement TransUnion [TruContact™ Universal Order Connect \(UOC\)](#), powered by Neustar® and [UOC Marketplace](#). These solutions are part of Brightspeed's ongoing effort to transform and automate operational processes and systems for its wholesale customers. The UOC solutions will enhance serviceability and streamline order processing, enabling wholesale buyers and sellers to automate processes, speed order delivery, and provide a superior customer experience.

The two UOC solutions serve as a bridge between wholesale buyers and sellers and Brightspeed, offering a seamless and automated solution for Ethernet and internet broadband serviceability, order placement, tracking, and reporting. Wholesale customers will be able to interact directly with Brightspeed through the platform, eliminating the need for manual ordering and updates.

For more information about Brightspeed Wholesale, visit brightspeed.com/wholesale.