

More Families Across Northeast Ohio Get Access to Hyper-Speed Connectivity with Brightspeed Fiber Internet

Company's multi-million-dollar investment will give nearly 42,000 locations blazing fast internet

CHARLOTTE, N.C. — June 19, 2024 — Brightspeed, the nation's fourth largest fiber broadband builder focused on empowering more homes with ultrafast, reliable internet, announced that construction is underway to connect thousands of Northeast Ohio residents to Brightspeed Fiber Internet. The company is currently working to connect nearly 25,000 families and businesses in and around Wooster, Mansfield, Avon and Warren counties, in addition to the nearly 17,000 residents in Trumbull and Richland Counties who already have access to Brightspeed's super-fast fiber network.

What to Expect During Construction

Residents across these areas have likely already seen Brightspeed trucks in their local neighborhoods as crews work to bring people online. Brightspeed's highest priority is working quickly and efficiently within these local communities, keeping safety at the forefront.

Ohioans can check fiber availability in their area by visiting www.brightspeed.com/brightspeed-fiber-internet/ and signing up to receive alerts when service is available at their location. Once connected, customers can expect straightforward bills, easy-to-understand plans and internet connections that just work.

Northeast Ohio is Getting the Best in Broadband

The Brightspeed Fiber Internet network leverages the latest XGS-PON (10-Gigabit Symmetric Passive Optical Network) technology to bring multi-gig-speed capabilities and consistent responsiveness that enable multi-device households to connect, work, study, stream, communicate and game efficiently and reliably in Ohio.

Brightspeed representatives are currently going door to door in Andover, Cortland, Lorain, Shelby, Wooster, Warren and Mansfield where Brightspeed Fiber Internet is already or will soon be available. They can answer questions and enroll customers in the company's multi-gig-speed service.

Brightspeed Fiber is More Than Just Internet

Put simply, high-speed internet equals opportunity for households and businesses alike, and access to fast, reliable and affordable internet and Wi-Fi will help close the rural-urban digital divide. That's why Brightspeed is building its smart, fiber optics-based network in communities surrounding Cleveland — so residents and business owners have the reliable connectivity they need to work, learn, play and thrive.

Brightspeed is already investing \$2 billion in deploying next-generation fiber-optic technology to build a more reliable, super-fast broadband internet network that will reach more than three million homes and businesses across 20 states. Additionally, the company will continue pursuing state and federal broadband grant funding to augment its current fiber network build plan in Ohio to help close the digital divide.

About Brightspeed

Headquartered in Charlotte, N.C. and with assets and associated operations in 20 states, Brightspeed provides broadband and telecommunications services through a network platform capable of serving more than 6.5 million homes and businesses. Our more than 4,000 employees are committed to building a future where more communities benefit from a more connected life, deploying a state-of-the-art fiber network and a customer experience that makes being connected as simple as it should be. For more information, please visit www.brightspeed.com.

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