brightspeed

Internet equals opportunity.

We believe everyone deserves access to the best internet service available, no matter where they call home.

That's why we're building our smart, fiber optics-based network in cities and towns in rural and suburban America – so homes and businesses have the reliable connectivity they need to work, learn, play, and thrive.

At-a-glance

CEO

Robert Mudge

HEADQUARTERS

1120 S. Tryon Street, Suite 700
Charlotte, NC 28203

RANK

5th largest ILEC in U.S.

AREA SERVED

20 states, mainly in Southeast and Midwest

NETWORK

Fiber and copper, with capacity to serve >6.5 million locations

NEW FIBER PASSINGS

More than 3M planned by 2027

INVESTMENT

Up to $2B + awarded $94M* in broadband grant programs

EMPLOYEES

More than 4,000

HISTORY

Established October 2022 with Apollo-managed Funds (APO) acquiring Lumen assets in 20 states

LEGAL ENTITY

Connect Holding II LLC

*as of March 2023

A new way to stay connected.

A startup with a great head start

- Company leaders are telecom industry experts with decades of experience
- More than 1M broadband customers
- Robust local network, with operations and back-office support to meet the demand for high-bandwidth connectivity
- More than 200K existing fiber-enabled locations; Brightspeed Fiber Internet build to reach 3M homes and businesses

Relentless drive to improve the customer experience

- Customer experience focused on simplicity, reliability, and support
- Access to the best service possible, whether through the copper network or the new fiber platform
- Simple product choices without confusing bundles, plans, or bills
- A full suite of customer product offerings:
  - Residential and Small Business: fiber internet, DSL, WiFi, voice
  - Enterprise Business and Wholesale: high-speed connectivity, voice, networking, and managed services solutions

Fierce advocacy for internet equality in every market we serve

- $2B investment to significantly expand the availability of ultrafast, reliable, secure internet necessary for commerce, work at home, remote learning, and healthcare access
- Leadership role in community engagement and public-private partnerships to help bridge digital divide
- Participation in broadband infrastructure grant programs to extend our fiber network even farther
- Full support for federal Affordable Connectivity Program (ACP)
- Commitment to evaluate and prioritize copper network improvements

Next-gen fiber technology that's built to last

Fiber to the premises (FTTP) network engineered specifically for internet access.

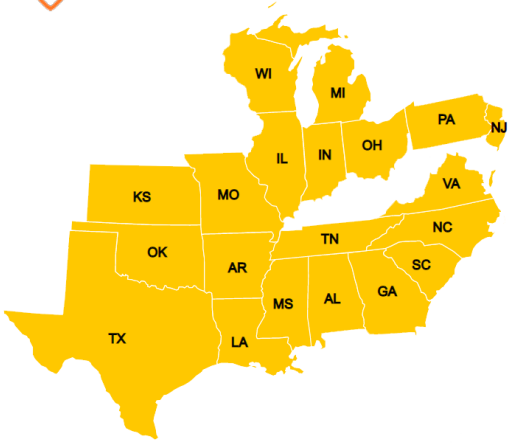
- XGS-PON network capable of delivering super fast connections
- Distributed architecture that accelerates readiness and availability
- Dedicated connection
- Equal upload and download speeds
- Consistent and quick responsiveness
- Optimal speed and performance in every room using Wi-Fi 6
- Smart diagnostics and self-repair

Company culture built on simple ideals with powerful meaning and impact

Our beliefs differentiate us as a committed partner to the customers and communities we serve. Our team members demonstrate that commitment every day.

- We believe people matter
- We believe in thinking like customers
- We believe in being real
- We believe in delivering on big ideas
- We believe in the speed of light
- We believe in celebrating success

Operations in 20 states



Learn more at:
www.brightspeed.com

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