



## Internet equals opportunity.

We believe everyone deserves access to the best internet service available, no matter where they call home.

That's why we're building our smart, fiber optics-based network in cities and towns in rural and suburban America –so homes and businesses have the reliable connectivity they need to work, learn, play, and thrive.

### At-a-glance

#### CEO

Robert Mudge

#### HEADQUARTERS

Charlotte, N.C.

#### RANK

5th largest ILEC in U.S.

#### AREA SERVED

20 states, mainly in Southeast and Midwest

#### NETWORK

Fiber and copper, with capacity to serve >6.5 million locations

#### NEW FIBER PASSINGS

>3 million over 5 years (planned)

#### INVESTMENT

Up to \$2 billion + awarded state broadband grants

#### EMPLOYEES

Nearly 4,000

#### HISTORY

Established October 2022 with Apollo-managed Funds (APO) acquiring Lumen assets in 20 states

#### LEGAL ENTITY

Connect Holding II LLC

## A new way to stay connected.



### A startup with a great head start

- Over 1.2 million broadband customers
- Nearly 4,000 experienced employees
- Robust local network, with operations and back-office support to meet the demand for high-bandwidth connectivity
- Over 200,000 existing fiber-enabled locations



### Relentless drive to improve the customer experience

- Customer experience focused on simplicity, reliability, and support
- Access to the best service possible, whether through the copper network or the new fiber platform
- Simple product choices without confusing bundles, plans, or bills
- A full suite of customer product offerings:
  - Residential and Small Business: fiber internet, DSL, WiFi, voice
  - Enterprise Business and Wholesale: high-speed connectivity, voice, networking, and managed services solutions



### Fierce advocacy for internet equality in every market we serve

- \$2 billion investment to significantly expand the availability of faster, more reliable internet necessary for commerce, work at home, remote learning, and healthcare access
- Leadership role in community engagement and public-private partnerships to help bridge digital divide
- Participation in broadband infrastructure grant programs to extend our fiber network even farther
- Full support for federal Affordable Connectivity Program (ACP)
- Commitment to evaluate and prioritize copper network improvements



### Next-gen fiber technology that's built to last

Fiber to the premises (FTTP) network engineered specifically for internet access.

- XGS-PON network capable of delivering 10 Gbps connections
- Distributed architecture that accelerates readiness and availability
- Dedicated connection
- Upload speeds equal download speeds
- Lowest latency service, for consistently powerful throughput and response time
- WiFi 6 in-home/office network
- Smart diagnostics and self-repair



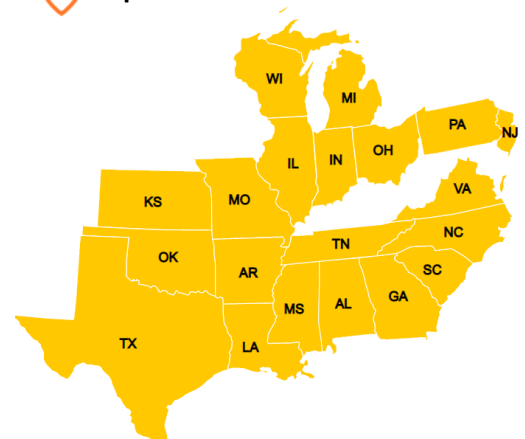
### Company culture built on simple ideals with powerful meaning and impact

Our beliefs differentiate us as a committed partner to the customers and communities we serve and the team members who demonstrate that commitment every day.

- We believe people matter
- We believe in thinking like customers
- We believe in being real
- We believe in delivering on big ideas
- We believe in the speed of light
- We believe in celebrating success



### Operations in 20 states



Learn more at:  
[www.brightspeed.com](http://www.brightspeed.com)