



Set Up and Manage Your WiFi Using the Brightspeed WiFi App

Manage WiFi from your phone.
The Brightspeed WiFi App puts your whole home network in your pocket.

01 Download the app.

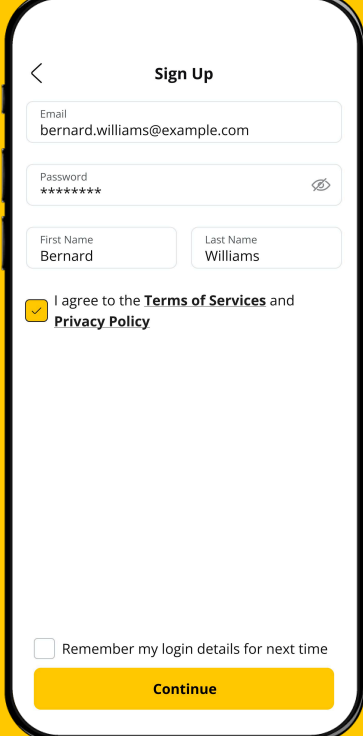
Download the Brightspeed WiFi App free from the Apple App Store or Google Play Store.



02 Sign in or create an account.



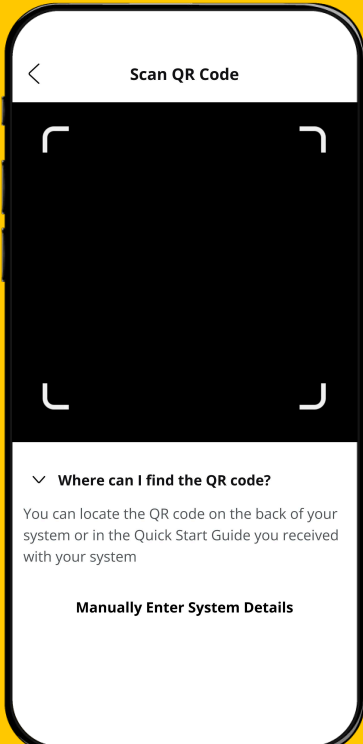
Brightspeed WiFi app



Brightspeed WiFi app

03 Follow the setup steps.

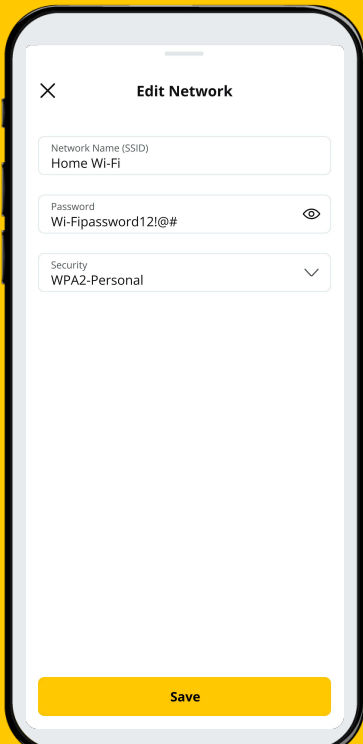
Scan your router's QR code if prompted.
(typically located behind the panel on back of your router)



Brightspeed WiFi app

04 Customize your network.

Set your WiFi name and password right from the app.



Brightspeed WiFi app

WiFi Connection Tips

Router placement.

Your technician placed your router in an ideal, central spot to avoid walls or obstructions that hinder the WiFi signal. For best results, you should not move the router.

Monitor devices.

To check the status of your connections, click on the "Devices" icon and a list of connected devices will appear and show "online".

Personalize.

Renaming your connected devices is a good way to keep tabs on your home.

- Click on "Devices" on the bottom banner.
- Select the device you want to edit.
- Click on the menu in the top right and select "Edit Details"
- Create the Name and select Device Type. Click Save.

Still stuck?

 Visit the Support Center
brightspeed.com/gettingstarted

 Contact Customer Care
833-692-7773