



Connect Additional Devices to Your WiFi Network

Connect a new device.

Get your phone, laptop or smart device online in just a few steps.

Before you get started.

Download the Brightspeed WiFi App and set up an account using a current email.



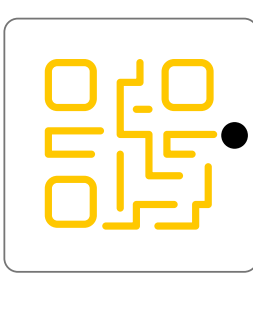
01 Find your WiFi info.

SSID = WiFi network name

WPA Key = WiFi password

Default Settings

- SSID: ABCDE1F23456
- MAC: 12AB345CDEFG
- WPA Key: 12a3b45678901c2d
- IP Address: 123.456.7.8
- User/Password: admin/12345a67



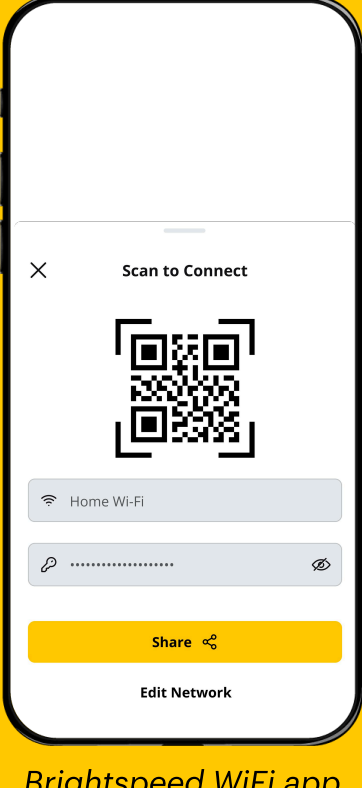
QR code

router label

Your default network name and password are on your router's label (typically located behind the panel on the back).

or

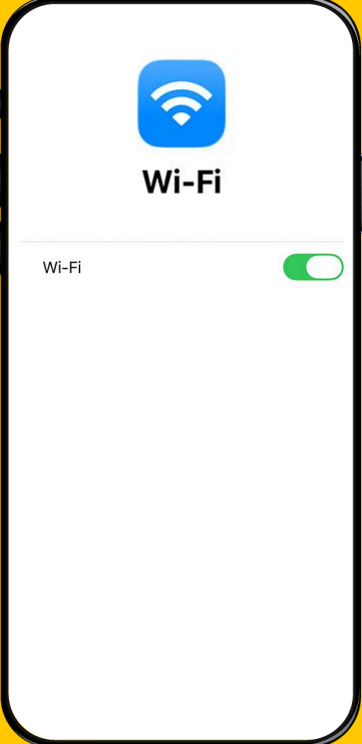
If the network name and password have been changed, open the Brightspeed WiFi App and click on "share WiFi" icon on the home screen. The information will be located under the QR code.



Brightspeed WiFi app

02 Turn on WiFi.

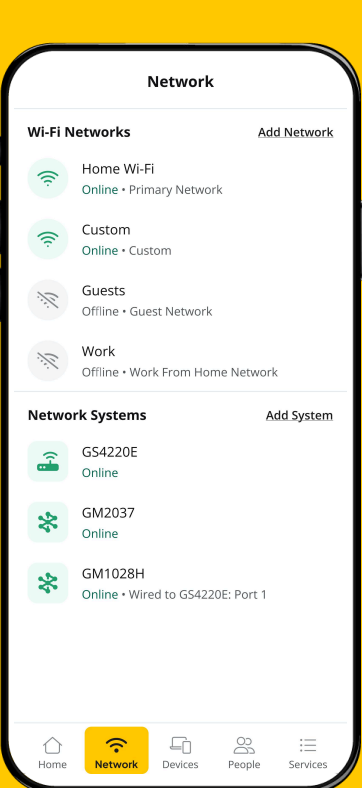
On your device, go to Settings and turn WiFi on.



Phone settings

03 Pick your network.

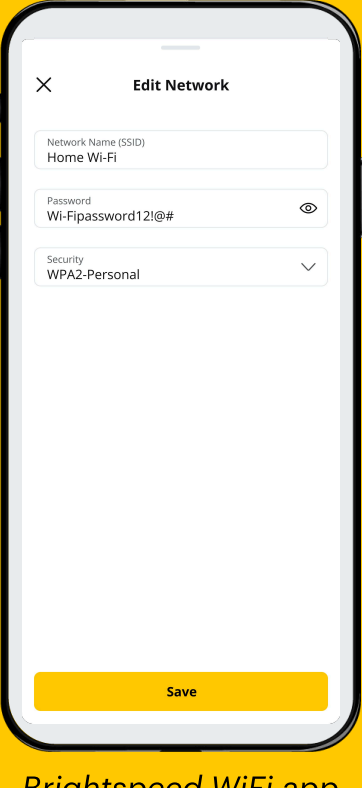
Find your network name, either through your device settings or the Brightspeed WiFi App, and select it.



Brightspeed WiFi app

04 Enter your password.

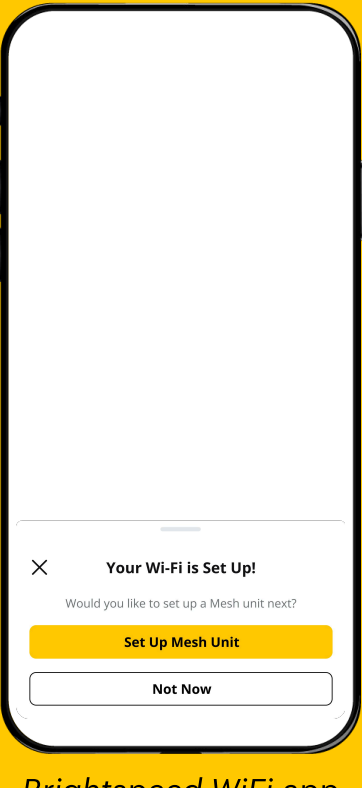
Passwords are case-sensitive, type it exactly as shown.



Brightspeed WiFi app

05 Confirm you're connected.

Look for the WiFi icon on your device, then open a website to make sure you're online.



Brightspeed WiFi app

Not connecting?

- Double-check your password for typos.
- Move closer to your router.
- Restart your device.

Still stuck?

 **Visit the Support Center**
brightspeed.com/gettingstarted

 **Contact Customer Care**
833-692-7773