



Locate WiFi Network Name and Password

Find your WiFi info.

Everything you need is printed on your router or available on your Brightspeed WiFi App. You can also scan the QR code on the sticker (typically located behind the panel on back of your router). You will need to set up an account using a current email.

Before you get started.

Download the Brightspeed WiFi App and set up an account using a current email.



01 Locate your router.

Your WiFi info is on the label on the bottom or back typically located behind the panel.

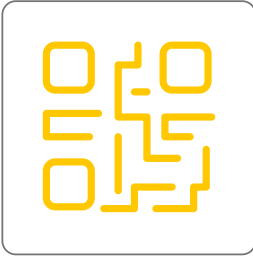
02 Find the network name.

Look for “SSID”, that's your WiFi network name.

SSID = WiFi network name

Default Settings

SSID: ABCDE1F23456
MAC: 12AB345CDEFG
WPA Key: 12a3b45678901c2d
IP Address: 123.456.7.8
User/Password: admin/12345a67



router label

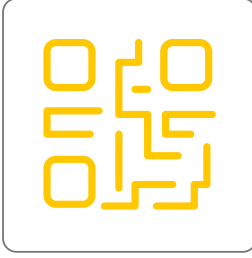
03 Find your password.

Look for “WPA Key”, that's your WiFi password.

WPA Key = WiFi password

Default Settings

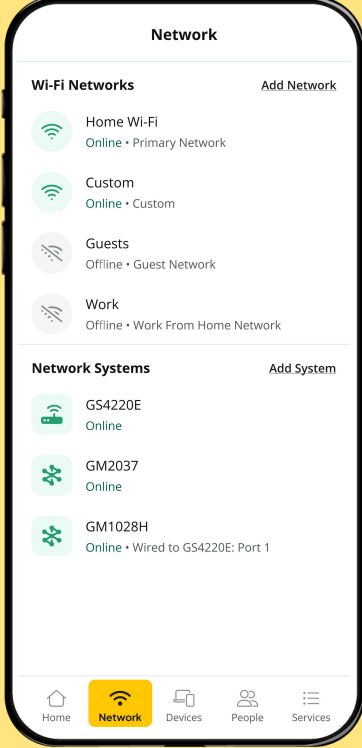
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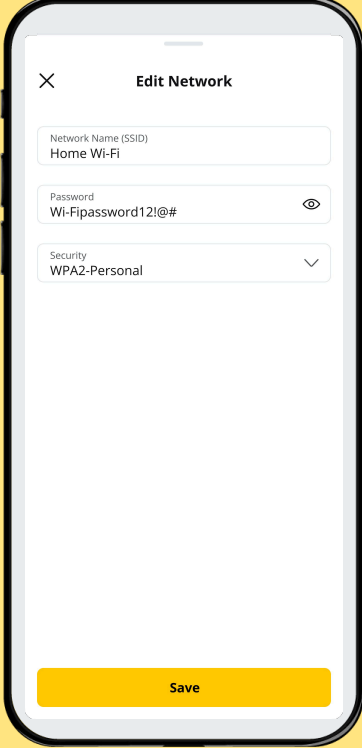
router label

Want to change your WiFi network name and password?

- You can customize your network by clicking “Network” icon at the bottom of the Brightspeed WiFi App.
- Select the WiFi Network name.
- Click “Edit Network”.
- Change the Network Name (SSID) and Password.
- Click “Save”.



Brightspeed WiFi app



Brightspeed WiFi app

Keep it safe.

Store your router admin login somewhere secure and avoid sharing it.

Can’t find your info?

 **Contact Customer Care**
833-692-7773

Still stuck?

 **Visit the Support Center**
brightspeed.com/gettingstarted